

Messaging Product Matrix

General Availability				
Product	Version	Release Date	Current Version	Upgrade Date
IMail	11	4/14/2009	11.02	5/18/2010
IMail Premium	11	4/14/2009	11.02	5/18/2010
Ipswitch Instant Messaging	2	8/4/2004	2.08	10/17/2007
Symantec Anti-Virus	5.2.4	8/4/2009	5.2.4	N/A
BitDefender Anti-Virus	3.0	8/4/2009	3.0	N/A
MailArchiva	2.1.4	4/27/2010	2.1.4	N/A
Sonian Hosted Archiving	N/A	7/8/2008	N/A	N/A

Sunset				
Product	Version	Sunset Date	Estimated EOL Date	Upgrade Path
Premium Anti-Virus	5.2	8/4/2009	TBD	Symantec Anti-Virus 5.2.4
Standard Anti-Virus	2.14	8/4/2009	TBD	BitDefender Anti-Virus 3.0
MailArchiva	1.9.12	4/27/2010	TBD	MailArchiva 2.1.4
MailArchiva	1.7.5	6/23/2009	TBD	MailArchiva 2.1.4
IMail	10.0x	4/14/2009	TBD	IMail 11
IMail Plus	10.0x	4/14/2009	TBD	IMail Premium 11
IMail Premium	10.0x	4/14/2009	TBD	IMail Premium 11
Premium Anti-Virus	5.1.4	7/8/2008	TBD	Symantec Anti-Virus 5.2.4
Ipswitch Instant Messaging	1.0x	7/27/2005	TBD	Ipswitch Instant Messaging 2.08

End-of-Life				
Product	Version	Sunset Date	EOL Date	Upgrade Path
IMail	2006.2x	4/21/2008	7/14/2009	IMail 11
IMail Plus	2006.2x	4/21/2008	7/14/2009	IMail Premium 11
IMail Premium	2006.2x	4/21/2008	7/14/2009	IMail Premium 11
IMail	2006.1	4/21/2008	10/21/2008	IMail 11
IMail Plus	2006.1	4/21/2008	10/21/2008	IMail Premium 11
IMail Premium	2006.1	4/21/2008	10/21/2008	IMail Premium 11
IMail	2006.0x	4/21/2008	10/21/2008	IMail 11
IMail Plus	2006.0x	4/21/2008	10/21/2008	IMail Premium 11
IMail Premium	2006.0x	4/21/2008	10/21/2008	IMail Premium 11
Ipswitch Collaboration Suite, Standard	2006.xx	9/18/2007	10/21/2008	IMail Premium 11
Ipswitch Collaboration Suite, Premium	2006.xx	5/6/2007	10/21/2008	IMail Premium 11 & Symantec Anti-Virus 5.2.4
IMail Secure Server	2006.xx	3/6/2007	10/21/2008	IMail Premium 11 & Symantec Anti-Virus 5.2.4
Premium Anti-Virus	1.3x	10/17/2007	10/8/2008	Symantec Anti-Virus 5.2.4
Premium Anti-Virus	1.2x	11/28/2005	1/17/2008	Symantec Anti-Virus 5.2.4

Premium Anti-Virus	1.1x	12/31/2004	7/26/2005	Symantec Anti-Virus 5.2.4
Standard Anti-Virus	1.xx	3/6/2007	10/4/2009	BitDefender Anti-Virus 3.0
IMail Small Business	8.2x	11/29/2005	10/21/2008	IMail 11
IMail Small Business	8.1x	7/27/2005	7/15/2007	IMail 11
IMail Small Business	8.0x	7/27/2005	7/15/2007	IMail 11
IMail Professional	8.2x	11/29/2005	10/21/2008	IMail 11
IMail Professional	8.1x	7/27/2005	7/15/2007	IMail 11
IMail Professional	8.0x	7/27/2005	7/15/2007	IMail 11
Ipswitch Collaboration Suite, Standard	2.0x	11/29/2005	10/21/2008	IMail Premium 11 & BitDefender Anti-Virus 3.0
Ipswitch Collaboration Suite, ISP/EDU	2.0x	11/29/2005	10/21/2008	IMail Premium 11 & Symantec Anti-Virus 5.2.4
Ipswitch Collaboration Suite, Premium	2.0x	11/29/2005	10/21/2008	IMail Premium 11 & Symantec Anti-Virus 5.2.4
Ipswitch Collaboration Suite, Standard	1.0x	7/27/2005	7/15/2007	IMail Premium 11 & BitDefender Anti-Virus 3.0
Ipswitch Collaboration Suite, Premium	1.0x	7/27/2005	7/15/2007	IMail Premium 11 & Symantec Anti-Virus 5.2.4
Ipswitch Collaboration Suite, ISP/EDU	1.0x	7/27/2005	7/15/2007	IMail Premium 11 & Symantec Anti-Virus 5.2.4
IMail Express	8.0x	4/5/2004	10/27/2005	IMail 11
Killer WebMail	4.xx	7/27/2005	10/27/2005	No Upgrade Available
Classic WebMail	4.xx	7/27/2005	10/27/2005	No Upgrade Available
Killer LDAP	2.xx	7/27/2005	10/27/2005	No Upgrade Available
EZ Signup	4.xx	7/27/2005	10/27/2005	No Upgrade Available
You've Got IMail	2.xx	7/27/2005	10/27/2005	No Upgrade Available
List Builder	2.xx	7/27/2005	10/27/2005	No Upgrade Available
Externalizer	2.xx	7/27/2005	10/27/2005	No Upgrade Available
IMail Server	7.1x	5/31/2003	7/5/2004	IMail 11
IMail Server	7.0x	5/31/2002	8/31/2003	IMail 11
IMail Server	6.0x	6/30/2001	8/31/2002	IMail 11
IMail Server	5.0x	12/15/1999	9/31/2001	IMail 11
IMail Server	4.0x	1/31/1999	3/15/2000	IMail 11

General Availability	<p>In the General Availability stage Ipswitch provides technical support to customers under warranty or covered by a current service agreement for their product. Technical support includes telephone and email support, online support such as tutorials and demo's, and access to our knowledge base. Ipswitch reserves the right to require that a customer upgrade to the most current version of their product to resolve a product issue.</p> <p>Product updates consist of maintenance releases, service packs, patches and/or hotfixes. Service packs, patches and hotfixes are not available for all products all the time and the determination for such is at Ipswitch's</p>
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	discretion.
Sunset	<p>In the Sunset stage Ipswitch provides technical support to customers under a current service agreement for their product. Technical support includes telephone and email support, online support such as tutorials and demo's and access to our knowledge base.</p> <p>No updates are provided. If a product defect is found and verified, Ipswitch may decide to issue a workaround. Ipswitch does not develop additional features and/or functionalities for the product and will advise migration to a newer minor version or related general availability product. <i>Sunset status typically lasts for the duration of the most recent major version of the product plus 90 days after the next major release of the product. (See Example 1)</i></p>
End of Life	<p>In the End of Life (EOL) stage Ipswitch no longer provides technical support or product updates. Knowledge Base articles remain available for at least a 24-month period beyond this withdrawal date. A customer under a current service agreement utilizing a version that is in the End of Life stage will be told to upgrade to the General Availability version of their product. <i>EOL status begins the day after Sunset stage ends.</i></p>