

## IMail Server is the ideal choice for leading Venetian ISP and software retailer

**A**s more and more e-mail users demand access to their messages from multiple locations, Internet Service Providers (ISPs) are having to provide solutions that not only deal with the day-to-day management of multiple mail accounts and users, but also offer the flexibility of remote mail (and folder) access.

The Study & Research Centre (SRC), a leading ISP and software retailer based in Venice, was one of the first Italian ISPs to realize the advantages of remotely accessible e-mail accounts and their importance to the growth of the ISP and e-mail markets. When it needed an NT-based e-mail server that could provide the same levels of service as its existing servers, while offering customers the flexibility of remotely accessible accounts, SRC chose IMail Server from Ipswitch.

“The customizable Web mail interface and unrivalled levels of Web access, account administration, and security enhancements mean that IMail Server is the ideal messaging solution for ISPs,” explained Francesco Zadro, spokesperson for the SRC.

“It is easy to install and administer, and from a user’s point of view, IMail’s new features narrow the gap between Web-based e-mail and desktop clients. Users can now easily manipulate existing messages and folders from the Internet.”

“We use IMail to service 800 e-mail users across 10 domains as well as for 10 accounts that are outsourced from other companies and organizations. We had to search long and hard for an NT-based e-mail server that offers IMAP4 support,” said Zadro.

IMAP4 (Internet Message Access Protocol ver4) allows clients to access mail and folders on a server from any location, and with more and more users requiring access to their mail from multiple computers, it is rapidly becoming a mandatory feature for Internet-standards-based e-mail servers.

By incorporating IMAP4 support, IMail provides users with the added flexibility of accessing their mail anytime, anywhere. Whether in the office, at home or on the road, users can refer to messages in all of their folders regardless of when or where they were originally read or saved.

SRC has been using IMail for one and a half years and currently administers 20 percent of its accounts using the software.

